




October 26, 2012

TO: Mayor and Members of Council

FROM: Denise Turner Roth, City Manager 

SUBJECT: Items for Your Information

IFYI HIGHLIGHTS

- Downtown Greensboro Board Members
- Food Truck Ordinance
- Hold Harmless
- Senior Center Evidence Based Grant
- East Greensboro Summit
- GPD Give Ghoulish Safety Advice
- Greater Kirkwood Community Neighborhood Conservation Overlay
- Libraries & Parks and Recreation Community Conversations

Council Follow-Up Items

❖ **Downtown Greensboro Board Members**

As a follow-up to a request from Mayor Perkins at the October 16, 2012 City Council meeting, attached is a memorandum from Economic Development Manager John Shoffner, dated October 26, 2012, providing a listing of the current Board of Directors for Downtown Greensboro, Incorporated and Downtown Greensboro Improvement Corporation as well as their terms and year of appointment.

Council Agenda Items

❖ **Food Truck Ordinance**

Attached is a memorandum from Mary Vigue, Assistant to the City Manager, dated October 23, 2012, regarding the proposed changes to the Land Development Ordinances Text Amendment for motorized mobile food vendors in the city. This will be on the agenda at the October 30, 2012 Work Session, and on the November 7, 2012 Council meeting.

❖ **Hold Harmless**

Attached is a memorandum from Finance Director Rick Lusk, dated October 23, 2012, regarding the two hold harmless payments from the State of North Carolina related to previously repealed taxes. This will be on the November 7, 2012 City Council agenda.

❖ **Senior Center Evidence Based Grant**

Attached is a memorandum from Grants Manager Susan Crotts, dated October 26, 2012, regarding the 2012 Piedmont Triad Regional Council of Government Agency of Aging Adults' Senior Center Evidence Based Grant that Parks and Recreation applied for on September 24, 2012. This grant does require a match of \$322. This will be on the November 7, 2012 City Council agenda, for Council's consideration.

East Greensboro Summit

Attached is the East Greensboro Summit press release as well as the flyer. The Summit is scheduled for Monday, October 29, 2012 at Dudley High School Auditorium from 6:00 pm to 8:00 pm.

Greensboro Police Give Ghoulish Safety Advice

Attached is a press release from the Greensboro Police department with safety tips for Halloween.

Greater Kirkwood Community Neighborhood Conservation Overlay

Attached is a memorandum from Planning and Community Development Planner Russ Clegg, dated October 26, 2012, regarding the upcoming public hearing to discuss the Neighborhood Conservation Overlay in the Greater Kirkwood Community.

Libraries and Parks & Recreation Community Conversations

The Libraries and Parks & Recreation Departments are teaming up to seek community input that can be used to help develop, modify and shape our programs and services. Through public conversations, we hope to receive valuable input as we cultivate future plans for our respective departments. Attached is the complete schedule.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of October 5, 2012 through October 21, 2012.

Small Group Meetings

For the week of October 12, 2012 through October 25, 2012, there were no small group meetings between City Staff and [more than two but less than five] Councilmembers.

Grant Report

Attached is an updated list of grants for which the City intends to apply that do not require a match. Under the policy adopted by City Council, grants that do not require a match are not required to receive formal Council action.

DTR/mm

Attachments

cc: Office of the City Manager
Global Media



October 26, 2012

TO: Denise Turner Roth, City Manager

FROM: John Shoffner, Economic Development Manager

SUBJECT: Downtown Greensboro, Incorporated and Downtown Greensboro Improvement Corporation's Board of Directors; Terms, and Year of Appointment

Please find attached a listing of the current Board of Directors for Downtown Greensboro, Incorporated (DGI) and Downtown Greensboro Improvement Corporation (DGIC) to include their names, current term length, year of appointment, and the organization the respective Board Member represents. The current Board structure was established in 2005, when the downtown Business Improvement District was formed. Nine different categories were established to represent downtown's various constituent groups. Additional slots were created and designated for appointment by the Mayor and Councilmembers from District's 2 and 3. DGI also has established three different advisory committees that each contain 10 to 20 members to provide for additional participation by interested constituents.

Implementing term limits for Board members is a component of DGI's Strategic Work Program that was adopted in June 2012. This is a priority item for the current year. DGI anticipates that the Board will develop a new policy on term limits by June 30, 2013. City staff will follow up quarterly on how development of this policy is proceeding and provide an update to Council along with DGI's year-end reports as to whether or not a new policy establishing term limits was successfully drafted and adopted by DGI/DGIC.

JCS

Attachment: DGI/DGIC Board of Directors and Terms

DGI/DGIC Board of Directors (w/Terms)

#	Individual	Terms Length	Year Appointed	Organization Represented
1	Tom Taylor	1-Year	2006	Taylor Appraisers
2	Mark Prince	Perm	2012	Guilford Merchants Association
3	Henri Fourrier	Perm	2000	Convention & Visitors Bureau
4	Tom Phillion	Perm	2011	United Arts Council
5	Dan Lynch	Perm	2004	Greensboro Economic Dev. Partnership
6	Denise Turner Roth (Ex-Officio)	Perm	2012	City of Greensboro
7	Robbie Perkins (Ex-Officio)	Perm	2012	City Council
8	Mike Winstead (Ex-Officio)	1-year	2010	County Commission
9	Brenda Jones Fox (Ex-Officio)	Perm	2010	Guilford County
Term ends January 1, 2013				
10	Frank Burton	3-years	2008	Burton's Health Mart Pharmacy
11	Bruce Cantrell	3-years	1997	J. Hyatt Hammond Assoc.
12	John Carney	3-years	2012	KPMG
13	Lin Ingram	3-years	2011	Lincoln Financial Group
14	Al Leonard	3-years	2009	The Carroll Companies
15	Donald Moore	3-years	2010	Greensboro Grasshoppers
16	Susan Schwartz	3-years	2007	CEMALA Foundation
17	Jeremy Spidell	3-years	2010	Blue Zoom
Term ends January 1, 2014				
18	Gary Brame	3-years	2011	Jules Antiques
19	Kim Brown	3-years	2008	KimBees
20	Dawn Chaney	3-years	2006	Chaney Properties
21	Bamidele Demerson	3-years	2011	International Civil Rights Museum
22	Milton Kern	3-years	2001	Milton Kern & Company
23	Michael Schifftan	3-years	2006	DevCon Resources
24	Sam Simpson	3-years	2011	Simpson, Schulman and Beard
25	Sam Tucker	3-years	2001	VF Jeanswear
Term ends January 1, 2015				
26	Derek Ellington	3-years	2010	Bank of America
27	Bob Braswell	3-years	2009	Carolina Bank
28	Simonne McClinton	3-years	2012	M'Couls Public House
29	Seth Coker	3-years	2009	Signature Properties
30	George House	3-years	2006	Brooks, Pierce, McLendon, et al
31	John Lomax	3-years	2001	Lomax Constructon & Properties
32	Rob Youth	3-years	2012	AIG United Guaranty
33	Betty Cone	3-years	2007	Grassroots Productions, Ltd.



October 23, 2012

TO: Denise Turner Roth, City Manager

FROM: Mary Vigue, Assistant to the City Manager

SUBJECT: Food Truck Agenda Item Update

During the City Council work session on August 28, staff was instructed to work on dual tracks related to motorized mobile food vendors in the city. This dual strategy included developing and implementing a “food trucks” pilot program for the months of October and November (confirmed by Council action at their September 4 meeting) and then to evaluate changes to existing City Codes.

At the October 16th Council meeting, a public hearing was called for November 7, 2012 for LDO Text Amendment amending existing regulations for mobile food units.

Proposed changes to be evaluated during the November 7, 2012 hearing include:

- Allowing motorized mobile food vendors on property zoned Central Business (CB) that covers the majority of downtown, using similar standards as currently in place for motorized mobile food vendors on commercial and industrial zoned properties
- Eliminating the Downtown Business District that was originally created for the sole purpose of allowing pushcart vendors in the core of downtown and as such currently prohibits motorized mobile food vendors

At the October 30th Council Work Session staff will present the proposed changes and will also bring to Council other questions/changes that should be considered as part of the code changes include:

- Amending the definitions for mobile food vendors to ensure any for profit mobile food vendor licensed by the City is subject to applicable health regulations and inspections
- Clarifying further the definition of non-profit mobile food vendors that are exempt from health regulations
- Maintaining current prohibitions on vending on public streets or any city-owned parking areas
- Allowing one truck per private lot
- Ensuring the proposed mobile food truck changes adhere to the current standards for outdoor lighting and noise
- Correcting language in Chapter 13 related to mobile ice cream vendors

The proposed amendment to Chapter 30 of the City Code of Ordinances (the Land Development Ordinance) is associated with other changes to Chapters 13 and 26 of the City Code that will also be evaluated and discussed at the October 30th Work Session. Based upon Council's direction, staff will have the proposed changes ready for public review on Thursday, November 1st when the Council Agenda Packets are complete.

Please let me know if you require additional information.

MV

cc: Reggie Delahanty, Small Business Coordinator
Mike Kirkman, Zoning Administrator
Tom Carruthers, Associate General Attorney



October 23, 2012

TO: Denise Turner Roth, City Manager

FROM: Rick Lusk, Finance Director

SUBJECT: Sales Tax Hold Harmless Payments

The City receives two hold harmless payments from the State of North Carolina related to previously repealed taxes. Details regarding the payments are summarized below. The City of High Point has recently passed a resolution asking the N.C. General Assembly to restore the first hold harmless payment enacted in 2002 which had an effective date of August 15, 2003 and sunset date of August 15, 2012.

Hold Harmless Payment #1

In 1996, the state repealed local property taxes on intangible property (bank deposits & accounts receivable, primarily), business inventories (which mostly affected counties/cities with a large manufacturing base), and other minor taxes. The City of Greensboro's repealed taxes totaling \$7,845,580 were replaced by state reimbursements (fixed amount based on prior year receipts with no provision for growth).

In FY 02-03 the reimbursements were eliminated and counties were allowed the option of increasing the sales tax by ½% to replace the revenue loss. Guilford County increased the local sales tax levy on January 1, 2003 (Article 44 Sales Tax). The sales tax legislation enacted by the state included a hold harmless provision for those cities and counties that were negatively impacted by the changes, i.e., those with a large manufacturing base. (Forsyth, Guilford, their cities and other Piedmont areas were affected the most negatively, with the sales tax amount being less than the reimbursements, while many other counties and their cities had a significant positive revenue gain from the changes.)

This hold harmless provision provided for payments from state revenues to cover the shortfall, for up to 10 years, with a sunset date of August 15, 2012. The expectation was that growth in the ½% sales tax during the 10 years from 2003 to 2012 would cover the shortfall. However, following the economic downturn in 2008, the gap widened and the shortfall has not been covered by the hold harmless payment. In fact, the calculation method used by the State has not come close to covering the shortfall.

Hold Harmless Payment #2

In 2008, the Article 44 Sales Tax (noted above) was repealed, phased out over a 3-year period, in exchange for the State phasing in the full funding of County Medicaid costs. The sales tax legislation included a hold harmless provision for cities to cover their revenue loss, to be paid from the County's share of the countywide sales tax distribution. The estimation of this replacement revenue is now used in the calculation for Hold Harmless Payment #1, which has resulted in a larger actual shortfall than estimated by the State.

For example, in FY 11-12, the state estimated that we would receive \$7,030,934 in sales tax (based on a percentage of estimated statewide revenue) which would have created an estimated \$814,646 shortfall when compared to the \$7,845,580 as noted above in repealed taxes. The city would receive payment of the \$814,646 based on the hold harmless #1 provisions. Greensboro actually received \$5,316,582 in sales tax based on actual receipts for the city's share of the hold harmless #2 provision. This created an actual shortfall of \$2,528,998 when compared to the \$7,845,580 in repealed taxes as noted above. Since the hold harmless payment #1 was based on the initial state estimate, the city received \$814,646 and not the \$2,528,998. The state estimated shortfall for the city for FY 12-13 is \$257,782.

Below is a list of the hold harmless payments #1 that the city has received since its enactment in 2002.

HOLD HARMLESS PAYMENT #1

FY 03-04	1,586,365
FY 04-05	1,012,047
FY 05-06	820,924
FY 06-07	344,183
FY 07-08	61,619
FY 08-09	228,572
FY 09-10	1,180,020
FY 10-11	1,410,317
FY 11-12	814,646
FY 12-13	257,782

Although an extension of the sunset date has been discussed by the legislature, no action was taken in the last session to continue to fund this hold harmless payment. Staff recommends that the City Council consider taking an action similar to the City of High Point which is attached, as we believe that it would be beneficial to us if there is future deterioration in the economy resulting in reduced sales tax revenue. This could result in our receiving at least a partial reimbursement of the shortfall.

**RESOLUTION OF HIGH POINT CITY COUNCIL
CONCERNING LOSS OF "HOLD HARMLESS" REIMBURSEMENT FUNDS**

Whereas, in 2002 the General Assembly authorized an additional local option sales tax, and repealed existing reimbursements to local governments resulting from earlier repeal of the inventory tax base of local governments; and

Whereas, as part of the 2002 repeal of reimbursements, 122 municipalities and 17 counties which had negative budget impacts from the combined repeal of reimbursements and new sales tax have received transitional hold harmless payments for 10 years; and

Whereas, the growth in sales tax over the 10 year period of reimbursements is less than projected, resulting in continuing losses to local governments receiving "hold harmless" payments unless the 10 year period is extended; and

Whereas, the 2011-2012 State Budget does not include extension of the "hold harmless" period to protect those local governments from losses caused by the 2002 repeal of reimbursements; and

Whereas, the City of High Point will lose approximately \$565,000 in its 2013-2014 budget year due to the failure of the General Assembly to extend "hold harmless" payments for a reasonable period of time to allow sales tax revenue to grow to replace the "hold harmless" payments; and

Whereas, this city budget shortfall will shift the burden of the General Assembly's inaction on extension of "hold harmless" payments to City of High Point citizens and taxpayers.

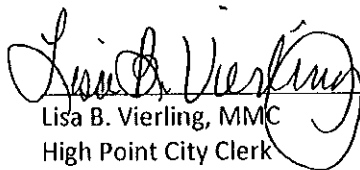
NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF HIGH POINT THAT;

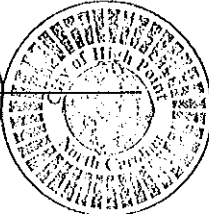
The North Carolina general assembly is urged to restore "hold harmless" payments to local governments for a reasonable period of time to allow growth in sales tax revenue to replace "hold harmless" payments, as envisioned in 2002 when reimbursements to local governments were repealed.

High Point's local delegation to the General Assembly is urged to support restoration of "hold harmless" payments to local governments for a reasonable period of time.

The North Carolina League of Municipalities is urged to make restoration of "hold harmless" payments one of its highest legislative goals in the 2013 Session of the General Assembly.

Adopted by the High Point City Council this 15th day of October, 2012.


Lisa B. Vierling, MMC
High Point City Clerk





October 26, 2012

TO: Denise Turner Roth, City Manager

FROM: Susan Crotts, Grants Manager and Centralized Contracting Division Manager

SUBJECT: 2012 PTRC Senior Center Evidence Based Grant Application
Approval

Per the City's Grant Policy, grant applications requiring match funds require City Council authorization. The policy also requires submission of a memo to the City Manager for the IFYI Report when match fund grants are applied for in advance of Council authorization. The Parks and Recreation Department applied on September 24, 2012 for a \$2,987.00 grant in State funds administered through the Piedmont Triad Regional Council of Government Agency of Aging Adults.

The project budget totals \$3,660.16 and requires a \$332.00 match in City funds. An additional \$341.16 local contribution will be added to the project budget. The local match funds are available in the Parks and Recreation Department's current budget.

The Parks and Recreation Department has received this grant award for the past eleven years. If approved and awarded, the grant funds will provide three fitness classes to the senior population in Guilford County who suffer from osteoarthritis at no cost to its participants.

A request for City Council approval will be submitted for the November 7, 2012 meeting. Additional information will be provided in the Council agenda packet. Please contact Chris Wilson, Interim Parks and Recreation Department Director at 373-3815 if you have questions in advance of the agenda publication.

SC

cc: Chris Wilson, Interim Parks and Recreation Department Director

East Greensboro Summit



East Greensboro Summit Monday, October 29 ♦ 6-8 pm

Dudley High School Auditorium ♦ 1016 Lincoln Street

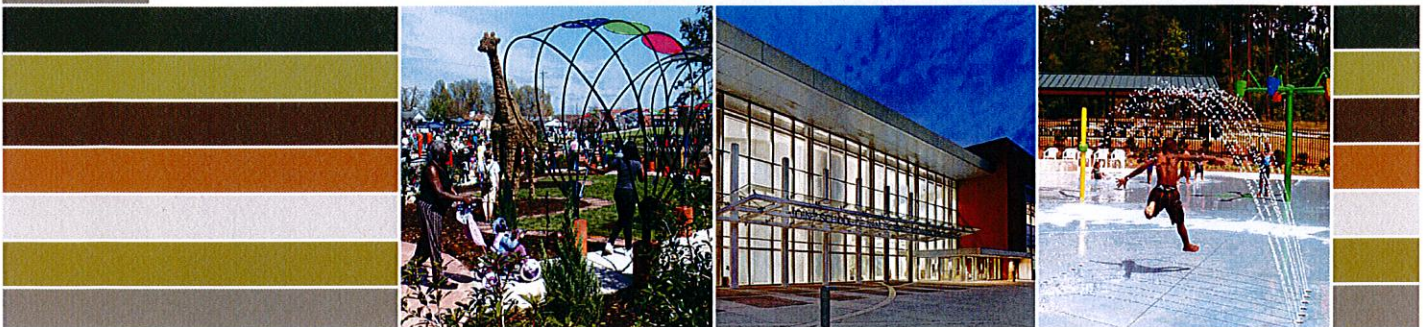
☞ Join Greensboro Mayor Robbie Perkins and City Council members T. Dianne Bellamy-Small and Jim Kee for an in-depth conversation about East Greensboro and the future of the City of Greensboro.

Parity Study Follow-up Meeting

Residents are cordially invited to discuss the Parity Study for East Greensboro with City Councilwoman T. Dianne Bellamy-Small.

Thursday, November 8 ♦ 6 pm

Eastern Division Police Substation ♦ 1106 Maple Street



For more information, call 336-373-CITY (2489)

www.greensboro-nc.gov/EGreensboroSummit



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Donnie Turlington
Phone: 336-373-3769

Mayor to Talk About Future of City at East Greensboro Summit

GREENSBORO, NC (October 11, 2012) – Residents are invited to meet with Mayor Robbie Perkins to discuss east Greensboro's role in the future growth and success of the city. On Monday, October 29, the mayor will be joined at the "East Greensboro Summit" by Councilmembers T. Dianne Bellamy-Small and Jim Kee from 6-8 pm in the auditorium at Dudley High School, 1016 Lincoln St.

According to Perkins, the Summit provides an avenue to bring residents from east Greensboro together to talk about their community and the city as a whole. "There are many highly engaged residents in east Greensboro who are concerned about their community and we need to spend time talking to them about what's happening there," says Perkins. "This Summit provides the opportunity to talk about east Greensboro specifically and about the important role the region is playing in helping the city grow economically. In many ways, the future success of Greensboro hinges on the success of the eastern part of our city."

In addition to Perkins' keynote presentation, audience members will have the opportunity to speak and ask questions of the mayor, members of City Council and other community leaders in attendance.

More information about the East Greensboro Summit is available online at www.greensboro-nc.gov/egreensborosummit.

#

The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. As the seventh largest employer in Greensboro, the City has a professional staff of 2,800 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 336-373-CITY(2489).



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**



"Partnering to fight crime for a safer Greensboro"

Contact: Susan Daniels
Phone: 336-574-4002

Greensboro Police Give Ghoulish Safety Advice

GREENSBORO, NC (October 26, 2012) –Greensboro police are warning residents of strange activity and unusual creatures in and around Gate City neighborhoods, with oddness and frivolity expected to culminate on October 31st. Already communities are experiencing elaborate displays of jack o 'lanterns, skeletons and black cats. Princesses have been spotted mingling with zombies; superheroes are joining forces with ghosts; and, there is an overabundance of candy consumption throughout the jurisdiction.

It must be Halloween! Attending costume parties, trick-or-treating, and playing harmless pranks can be fun. (*Cue scary music.*) But, evil and harm can be lurking amidst all the festivities. (*Cut scary music.*) You can evade wickedness and get back to your castle safely by casting these good spells!

Youngsters

- Don't eat your treats until you get them inspected at home. Let an adult empty out your goody bag on a clean surface and examine each treat. If something is wrong with the candy – don't second guess yourself – throw it out. Eating the wrong thing will make you feel a little ghoulish!
- Wear a good fire resistant costume. Just make sure you can see and breathe through your mask. Bumping into walls is not cool.
- You should be comfortable in your costume. It shouldn't be so tight that you can't move normally. It shouldn't be too loose either. Tripping is a very bad wardrobe malfunction.
- Put reflective markings on your costume. Make sure you or an adult carry a flashlight or a glow stick so you can be seen.
- Stay in well-lit, familiar territory and don't venture out into isolated areas. Creepy things hang out where it is dark.
- Use sidewalks and crosswalks where available. Don't run into the street.

---MORE---

Teens

- If you are an older kid or young teen, and going out with friends, make sure that your parents know where you are going and who you are going with. This may seem like a pain but they are your parents and they love you. They just want you to be safe.
- Never go out alone. Don't become a target for someone to do bad things to you.
- If your parents give you a curfew, be home when they say. It builds trust between you and them and they are doing it for your own safety. If you are going to be late, call and let them know.
- Vandalism is never cool! Throwing eggs at cars and houses is not cool. Someone has to clean it up and it could be you, if you get caught. You can also be arrested and punished as a juvenile. So, don't think that it's fun only if you can get away with it. It's never the right thing to do! Think about how you would feel if someone did that to your house.
- Hurting animals is never acceptable! Some people use Halloween as an excuse to hurt cats - and that is just wrong! Not only is it illegal and punishable by law, you should never hurt a helpless living thing.

Adults

- If you are driving a bunch of friends to a party, make sure that you have enough gas to get there. You don't want to run out on a dark street, all alone, like a bad horror movie!
- Drive very slowly where kids are trick or treating. Little monsters may run into the street unexpectedly.
- Not a fan of trick or treating? Have an event at home or attend one sponsored by a school or community center. If you are serving alcohol, be a responsible host. Don't allow your guests to drive impaired.
- Have a family communication plan. You need to know where your kids are going to have fun and they need to know where you are also. Call and keep in touch.
- Don't re-live your childhood – this is not the time to make crazy dares or engage in wild pranks. Not only could you get hurt, you could be held liable for damaging someone's property.
- Drinking exotic concoctions may be ghoulishly wicked, but don't overdo it. Always plan ahead to have a designated driver. Broom sticks and magic carpets included.

Whether attending a late night showing of a scary movie, going to a monster bash party or venturing out into the night, Greensboro police want everyone to have a safe and fun Halloween.

#

The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. As the seventh largest employer in Greensboro, the City has a professional staff of 2,800 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 336-373-CITY (2489).



October 26, 2012

TO: Sue Schwartz, FAICP, Director

FROM: Russ Clegg, AICP, Planner

SUBJECT: Greater Kirkwood Community Neighborhood Conservation
Overlay

City staff held a meeting in the Greater Kirkwood Community on October 10, 2012, to discuss the Neighborhood Conservation Overlay that the City and the neighborhood have been working on. The meeting focused on changes to the plan including an amended boundary that was reviewed by the neighborhood association prior to the meeting. City staff mailed information about the process and this meeting to property owners included in the original plan boundary early in September.

During the meeting with the neighborhood, City staff addressed the previously raised issues and answered questions from those in attendance. Staff also asked how they would like to proceed at this point in the process, which could either mean stopping the process, waiting to get more information from residents, or moving forward with public hearings. Based on the changes to the Plan presented at the meeting, and the work done during the process so far, those present were in agreement to move forward, though not all were supportive of the plan itself.

Three public hearings are scheduled to be held as the proposed plan moves forward:

- The Planning Board will hold a public hearing during its December 19 meeting to consider the contents of the plan and to vote on a recommendation to City Council;
- The Zoning Commission will hold a public hearing during their January 14, 2013 meeting to consider the boundary of the proposed plan and to vote on a recommendation;
- City Council will hold a public hearing and make a final decision on the adoption of the plan at a meeting tentatively set to be on February 5, 2013.

WRC

Libraries
City of Greensboro



October 25, 2012

TO: Denise Turner Roth, City Manager

FROM: Brigitte H. Blanton, Interim Director of Libraries

SUBJECT: Libraries and Parks & Recreation Community Conversations

The Libraries and Parks & Recreation Departments are teaming up to seek community input that can be used to help develop, modify and shape our programs and services. Through public conversations we hope to receive valuable input as we cultivate future plans for our respective departments.

Thursday, November 1, 2012	Leonard Recreation Center
Tuesday, November 6, 2012	Vance Chavis Library
Tuesday, November 27, 2012	Hemphill Library
Thursday, November 29, 2012	Peeler Recreation Center
Wednesday, December 5, 2012	Glenwood Recreation Center

All of the meetings are scheduled to start at 6:30 p.m.

BHB

cc: Sandy Neerman, Asst. City Manager
Chris Wilson, Interim Parks & Recreation Director

**Public Affairs
Contact Center Weekly Report
Week of 10/15/12 – 10/21/12**

Contact Center

4440 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 793
General Info – 190
IVR/Pay by Phone – 188
New Sign up – 155
Bill Adjustments – 92

Field Operations

E-Waste Pick up – 78
Bulk Guidelines – 71
No Service/Garbage – 65
Repair Can/Garbage – 50
HHW/Transfer – 48

All others

Police/Watch Operations – 269
Employment – 74
Board of Elections– 55
Courts – 54
Privilege License – 41

Comments

We received a total of **4** comments this week:

Field Operations – 2 comments:

- Would like to see the compost sold in bags for those who do not have access to pick-up truck.
- I wish that the trash collectors would close the lids on the trash cans after they empty them, especially on days when it is raining. This is the second time recently that I have come home to find my trash can filled with water.

Fire Department – 1 comment:

- Customer wants to thank the Greensboro firefighters who came through neighborhood Sunday and checked smoke and carbon monoxide alarms, replaced batteries, and left them a flashlight for emergencies. Customer is very pleased with this service as they are disabled and wanted to thank the firefighters.

Water Resources – 1 comment:

- Customer very upset because we do not transfer deposits for tenants. He states that other companies transfer deposits and we should also.

Overall

Calls for the Board of Elections continued to increase last week while calls for employment remained steady. Call volume was busy through the end of the week.



City of Greensboro
Grant Applications Submitted

<u>Grantor</u>	<u>Grants Projects / Description of Purpose</u>	<u>Amount Requested</u>	<u>Department Requesting Funding</u>	<u>Council Notification Date</u>	<u>Status</u>
NC Blue Cross Blue Shield Foundation	Funds will be used to purchase a treadmill and a piece of Nautilus equipment for the Smith Senior Center fitness room	\$5,000	Parks & Recreation	October 26, 2012	Approved by Department on October 25, 2012